

JANUARY
2021



Vision

A Publication of Excelsior Springs Hospital | Excelsior Springs, MO



Page 4
**Outpatient
Services
expanding**



**Excelsior
Springs
Hospital
Pharmacy
Now Open!**

Also in this issue:

ES Chamber recognizes ESH
Distinguished Service Award
Outpatient Clinics Calendar

Hospital expands Telehealth Program for convenient care

Our reliance on technology is becoming increasingly important with time, especially in rural communities. With huge technological advancements being made to the healthcare industry, the hospital is rethinking the way that it issues care. While telehealth technologies are not new to the Excelsior Springs Hospital the benefits that using the technology brings to patients will be life changing for those experiencing it. Providing good medicine calls for the establishment of good networks of care.

“We are committed to using the latest technologies for residents in our region,” Primary Care Manager Troy Grizzle explained. “We are in the process of reshaping healthcare as we have traditionally thought of it. We look forward to having the capability of being able to come directly into public places, such as schools, the community center, and businesses, in order to provide the best care possible in an efficient way.”

Imagine the ability to see a specialist without having to travel to a healthcare facility. Instead, a traveling nurse would come to your home and have all the technology needed to connect with doctors and specialists in the size of a traveling suitcase. Set up in your living room, the nurse will have diagnostic instruments to use for examinations.

With help from the nurse, high definition cameras are used to examine skin, eyes, ears, nose



and throat remotely by physicians. There is an ECG capability for evaluating heart activity and a digital stethoscope for listening to heart, lung, and bowel sounds.

While local transportation may not be a challenge for everyone, residents will also have the option of setting an appointment with the Express Clinic physician and have their doctor’s telehealth visit at ESH. Where in the past residents may have had to travel into Kansas City for specialized care, telehealth increases access to care from specialists within a healthcare network.

Healthcare programs where these technologies are already being used have shown an 86% reduction in Emergency Room visits and 99% patient satisfaction.

The telehealth technology provides faster access to care, reducing both costs and risks of severe health incidents such as strokes. Conditions that are normally treated with telemedicine include: Bronchitis, pneumonia, sinusitis; Diarrhea/Constipation; Urinary Tract Infections; Rashes/Bug Bites; Influenza; Asthma; and Conjunctivitis.

Business of the Year

Excelsior Springs Chamber recognizes ESH

Elaina Lamley, Director, Excelsior Springs Chamber of Commerce read the following message:

This year our Business of the Year award recognizes a long-standing business who has had a significant economic impact on the community through fulfilling several needs of new service or retail, job creation, tourism draw, revitalization or commercial development. This year's business of the year continues to be community-focused, improving the health of its community members, but also the health of the community at large.

The Excelsior Springs Hospital has been a pillar in the community for 116 years. And this year, not only has our hospital invested in its infrastructure,

but also its service lines, bringing specialists and quality services to the community. The hospital employs over 250 people who are invested in our community and proud to support Excelsior Springs in countless ways. This team of professionals deliver quality care and compassion to not only it's patients, but they are committed to our community as a whole - its specialty shops, restaurants, service providers and charitable organizations.

The Hospital continues to support the ES Chamber and all its members by purchasing local and within membership as often as possible. New in 2021, the hospital benefit plan will be open to businesses with as few as 2-50 employees. This will

Continued Next Page



Pictured from left are Elaina Lamley, Chamber Director, Kristen DeHart, Excelsior Springs Hospital CEO, and Stephen Stubbs, Chamber Board President.

ESH receives MHA Distinguished Service Award



Excelsior Springs Hospital has been honored by the Missouri Hospital Association as one of their Distinguished Service Award 2020 recipients.

“In 2020, the Missouri Hospital Association’s highest honor is presented to all of Missouri’s hospitals for service above and beyond the call of duty during the COVID-19 pandemic. This award represents the distinguished service provided by all hospital employees, and recognizes their extraordinary contributions and sacrifice demonstrated throughout 2020.”

Chamber award continued from page 2

provide quality health care options with lowered expenses to the business owners and lowered deductibles, co-insurance and out of pocket expenses for our community business owners and their employees.

Strong communities need strong hospitals and working through the pandemic and all-things COVID related this year, every member of the ES Hospital was deemed “essential.” The team of caregivers, clinicians and support staff have continued to give their very best to patients, family members and communities. This team went above and be-

yond without complaint or questions every single day since March 13th.

This year has been many things and we believe this is a perfect time for the Excelsior Springs Hospital to be recognized as Chamber Business of the Year.

Visit Our Website for
Local Health Care Information
www.eshospital.org

Hospital's Outpatient Clinics expanding services

The Excelsior Springs Hospital's biggest secret that the community needs to be aware of lies in its Outpatient Specialty Clinics. Conveniently close to home, the clinic offers citizens the opportunity to have direct care access to specialists for a variety of different health services. The growth that is underway will further health opportunities for citizens, without having to make a trip into the city.

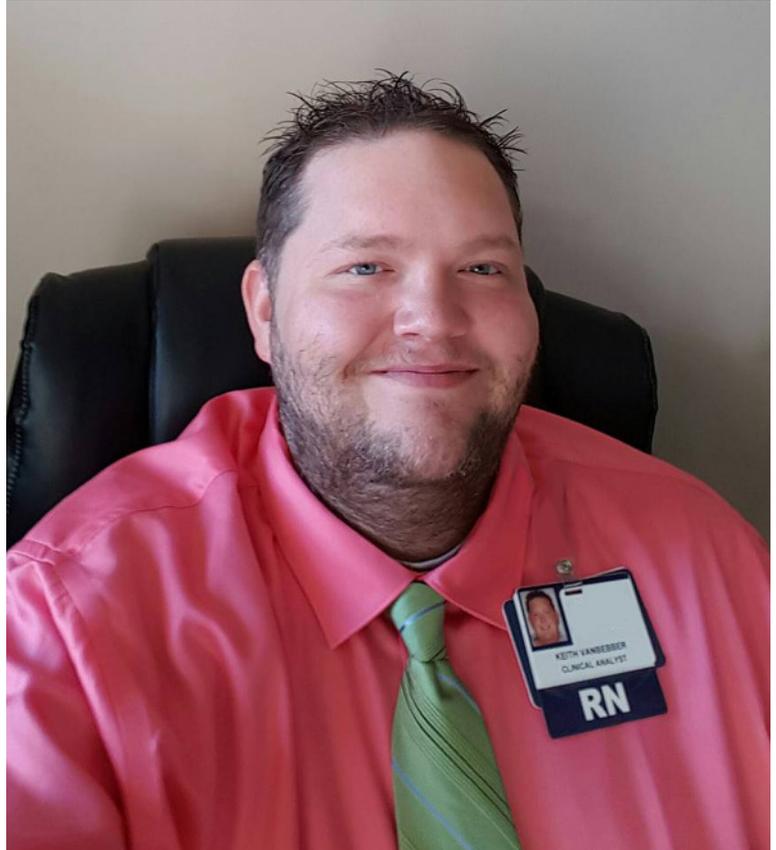
Since 2019, Keith VanBebber has been serving as the hospital's Director of Outpatient Specialty Services. He started out as a Nurse in the Clinic, then becoming Lead Nurse, and then advancing to the director role. Knowing the history of the department, VanBebber was familiar with the needs of the community in relation to health options and has since been working on growing the clinics based on those needs.

"Patient transportation has always been a concern for the area. The Outpatient Specialty Clinics provide advanced care to citizens, located closeby," VanBebber explained.

"Partnering with health specialists from a variety of specialty health organizations also allows the hospital to have access to quality care within those entities, too."

With a number of different services offered, new service lines recently created include Ear, Nose, and Throat, Dermatology, and bringing back the Interventional Pain Management clinics. Based on results from recent surveys, VanBebber is continuing to work on bringing in additional specialists in order to further serve the needs of those in the area.

Reviews for the clinics are positive, with one patient saying, "I had a wonderful experience. First time in outpatient and was treated like a queen." In fact, in just the past year since VanBebber has overseen the department, he's more than tripled the staff, going from a team of 5 full time staff



Keith VanBebber, Director of Outpatient Specialty Services

members to now a team of 17 full time, part time, and PRN staff members.

VanBebber praises and gives full credit of the clinic's success to his staff for the amazing care they provide the public, stating, "Our staff really get to know our patients after seeing them multiple times for various services. We follow them with their care and want to make getting services as convenient and easy as possible. They do a tremendous job and without them we couldn't have made the changes we have and grown the way we have."

Watch for news regarding the clinics on the hospital's website at eshospital.org, following the hospital's social media, or checking the monthly newsletter. To make an appointment, call 816-629-2700

SPECIALTY PHYSICIAN CLINICS - JANUARY 2021

All clinics are subject to change due to the recent COVID-19 pandemic.
We encourage patients to call 816-629-2700 prior to your scheduled appointment.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
				1 <i>New Year's Day 2021</i>
4 Cardiology - Dr. Madrigal Surgery - Dr. Nesporý	5 ENT - Dr. Coffman Rheumatology - Dr. Scott	6 GI Clinic - Dr. Coleman	7 Orthopedics - Dr. Justice Podiatry - Dr. Shemwell	8 Pain Management - Dr. Hamilton
11 Oncology - Dr. Beeki Surgery - Dr. Nesporý	12 Rheumatology - Dr. Scott	13 GI Clinic - Dr. Coleman	14 Orthopedics - Dr. Cornett Podiatry - Dr. Shemwell	15 Pain Management - Dr. Hamilton Dermatology - Dr. Tonkovic
18 Cardiology - Dr. Madrigal Surgery - Dr. Nesporý	19 ENT - Dr. Coffman Rheumatology - Dr. Scott	20 GI Clinic - Dr. Coleman	21 Orthopedics - Dr. Justice Podiatry - Dr. Shemwell	22 Pain Management - Dr. Hamilton
25 Oncology - Dr. Beeki Surgery - Dr. Nesporý	26 Rheumatology - Dr. Scott	27 GI Clinic - Dr. Coleman	28 Orthopedics - Dr. Cornett Podiatry - Dr. Shemwell	29 Pain Management - Dr. Hamilton Dermatology - Dr. Tonkovic



OUTPATIENT CLINICS at Excelsior Springs Hospital



Cardiology

Hematology/Oncology

Dermatology

Orthopedics

Ear, Nose, and Throat (ENT)

Podiatry

GI Clinic

Rheumatology

Interventional Pain Treatment

Surgery

CALL 816-629-2700

For Appointment



Visiting Specialists

Looking for a specialist close to home? Check out our Outpatient Clinic Calendar on Page 5.