



Will you be receiving a tax refund this year? Use it toward your medical bills at ESH and receive a 15% discount!

ESH Tax Season Discount Details:

The ESH Tax Season Discount is a 15% reduction of the patient's outstanding balance if the entire balance on the account is paid in full by May 31, 2019. It is offered to all individuals with an outstanding balance on accounts created for care delivered prior to December 31, 2018.

Discount will be applied to the current balance on the account after insurance has finalized. This discount will not be applied to, nor does it include any pre-payments required at time of services rendered.

Eligible Accounts:

Any private pay balance incurred prior to December 31, 2018 is eligible for the ESH Tax Season Discount. Private pay means the balance remaining after primary and secondary insurances have been paid. This also includes uninsured and non-covered charges. Accounts that have been placed with an external collection agency or CarePayment do not qualify for this discount.

How to Receive the Discount:

Individuals that qualify for this discount will have a statement or letter mailed to the address we have on file. To take advantage of the Tax Season Discount, call the ESH Business Office at 816-630-6081 between 8:00am and 4:30pm, Monday through Friday.

How to Obtain Eligible Balance:

If you have questions about the amount eligible for the discount, please contact the ESH Business Office at 816-630-6081. We will be glad to answer questions and provide you with details regarding your eligible balance.

How to Make Payments:

For your convenience, we accept Visa, Master Card, American Express, and Discover cards. You may either call us with your credit card information or stop by to make a payment. Payments can also be made by check in person at the ESH Business Office or via mail.

Discounts may not be offered pursuant to this policy to any individual who is a Federal health care program beneficiary without compliance with Federal requirements, including a good faith showing of financial need. Discounts may not be offered on accounts held by CarePayment or external collection agencies. Discounts may only be offered on health care items and services that are of a type routinely provided by ESH. This policy is subject to cancellation or termination without notice at any time. The decision will be made annually regarding the offering of this discount. The statements during the period that the discount is offered will include a notice regarding the 15% Tax Season Discount. However, it is the responsibility of the individual to notify the ESH Business Office of intent to take advantage of the discount and to confirm the balance due after the discount is applied. Payment must be received prior to May 31, 2019 in order to be eligible for discount. This discount may not be combined with other discounts offered. Only one discount may be applied per account. The Business Office shall retain the documentation required under this policy.